

# Toowoomba Carnival of Flowers 2026

18 Sept to 5 Oct

## Volunteer Roles

*Toowoomba Carnival of Flowers would not be the event that it is today without the dedication and support of our amazing volunteers. It's thanks to your smiles, enthusiasm, commitment and reliability that we can offer a great visitor and local experience for all to enjoy!*

Volunteering with Carnival is a bloomin' great way to plant yourself in the middle of all the excitement, meet friendly locals and guests, get exclusive behind-the-scenes access that will make others green with envy and show off to the world how friendly, fun and beautiful our region is. We've cultivated a variety of roles and rosters to suit your schedule and interests, with shifts ranging from two to four hours and always as part of a team where fun blooms!

### VISITOR ASSISTANCE



#### Bus Tour Guide

Share your passion for plants, local gardening knowledge and our city as a tour guide for scheduled visitor groups. You'll be the friendly face welcoming guests to our region, imparting your knowledge and love for our city as you travel around Toowoomba, visiting several spectacular gardens. Guides will be provided with an itinerary and are not required to navigate – the coach company will provide a driver. When you apply for this role, your application and details are forwarded to the tour packaging specialist who will make contact with you.

**This role would suit:** Someone with great public speaking skills and local knowledge, who loves Toowoomba, is approachable, friendly and skilled in talking to large groups of people and keeping them engaged.

#### Dates:

- Various dates throughout the event

#### Shift times:

- Shifts are around 2 hours in duration, between 9am and 5pm weekdays or weekends.



#### Info Hub/Visitor Information Guru in the Parks

Share your love of Toowoomba and help welcome guests to our region by becoming an information guru stationed in our Info Hubs at Queens Park Botanic Garden and Laurel Bank Park. You'll hand out programs and share your local knowledge and recommendations as a vital team member working with Toowoomba Regional Council staff to assist guests and locals alike discover all there is to Toowoomba Carnival of Flowers, as well as selling merchandise so they can take a little piece of Carnival home!

**This role would suit:** Someone with great customer service skills and local knowledge, who is able to process EFTPOS sales (or capable of learning). Must love Toowoomba, be approachable, friendly and love talking to visitors!

#### Dates:

- Fri 18 Sept - Mon 5 Oct

#### Shift times:

- Friday to Sundays
  - 8.45am - 11.45am
  - 11.30am - 2.30pm
  - 2.30pm - 5.30pm
- Monday to Thursday
  - 10.00am – 1.00pm
  - 1.00pm - 4.00pm



## GRAND CENTRAL FLORAL PARADE



### Parade Merch Seller

Have fun with a volunteer 'buddy' selling arriving spectators some of our beautiful Carnival merchandise such as umbrellas and hats so they can show it off during the Grand Central Floral Parade or take a little piece of Carnival home! Be a friendly and welcoming representative of our city, feel the excitement as crowds arrive to see the spring adventures and answer any queries they may have, plus you'll get to enjoy the Parade at the end of your shift!

**This role would suit:** Someone active who likes getting out and about building up steps and smiling. Must be friendly and approachable, enjoy walking, comfortable in large crowds and confident speaking/selling to people.

**Date:**

- Sat 19 Sept

**Shift time:**

- 8am – 10.30am



### Parade Guest Attendant

Help set up chairs for designated seating areas along the Parade route and be the friendly face who welcomes guests to the iconic Grand Central Floral Parade.

After setting out chairs you will meet and greet passengers of booked coach tours and guide them to their designated seating area, before assisting with any general queries to ensure visitors and locals get the best impression of our region and enjoy the Parade!

Stay and watch the Parade from your favourite spot and after the Parade is finished, lend a hand stacking chairs.

**This role would suit:** Someone fit and able to undertake manual tasks, friendly, welcoming and tourism-minded. Must be organised and good at problem-solving for any seating issues that arise.

**Date:**

- Sat 19 Sept

**Shift time:**

- 8am - 12pm



### Parade Accessibility Host

Be the friendly face who welcomes visitors to our special designated viewing area for people with accessibility needs. You and a volunteer 'buddy' will help set up the area along the Parade route and then will be guardians to this area so it can be enjoyed by those who really need it. First in, best dressed! Stay and watch the Parade and after the Parade is finished, help guests to leave the accessibility area safely and clearing up the area if needed.

**This role would suit:** Someone with a strong character but also a compassionate heart who is good at problem-solving for any seating issues that arise and help those in this special area to have a great time.

**Date:**

- Sat 19 Sept

**Shift time:**

- 8am - 12pm



## FEASTival

**Flower Crown Maker**

Get creative with beautiful blooms and enjoy a day out at our lovely flower crown tent at FEASTival. Learn how to make fresh flower crowns and assist guests to make their very own headband/crown to enhance their floral outfits.

**This role would suit:** Someone approachable and friendly with crafty hands who loves crowds and flowers!

**Dates:**

- Sat 26 - Sun 27 Sept

**Shift times:**

- 10.30am - 1.15pm
- 1.00pm - 3.30pm
- 3.00pm – 5.30pm

**Merchandise Seller**

Practice your retail skills at our merchandise hub at FEASTival and sell Carnival merchandise such as hats, cups and tea towels to guests who want to take a piece of Carnival home. Be prepared to answer some queries from FEASTival-goers. All sales will be processed via EFTPOS – no cash handling is required.

**This role would suit:** Someone with great customer service skills capable of making sales using EFTPOS and working in a potentially fast-paced environment.

**Dates:**

- Sat 26 - Sun 27 Sept

**Shift times:**

- 10.30am - 1.30pm
- 1.15pm - 4.45pm
- 4.30pm – 8pm

**Ticket Scanner**

Be the friendly face of FEASTival that welcomes and assists patrons entering the event by scanning their pre-purchased tickets. Keep the line moving, feel the buzz and try to recognise familiar faces as our guests enter! Be prepared to answer basic questions about the event and guide patrons as to where to go.

**This role would suit:** Someone friendly and welcoming with attention to detail. Must be comfortable dealing with large crowds of people and confident working in a fast-paced environment using scanners to check tickets and answering queries.

**Dates:**

- Sat 26 - Sun 27 Sept

**Shift times:**

- 10.30am - 1.30pm
- 1.15pm - 4.45pm
- 4.30pm - 7.30pm

**\*All FEASTival volunteers receive a day pass for the day they volunteer!**



## PAW PARADE



### Paw-sport Checker

Welcome our four-legged friends and their owners to this amazing event where tail-wagging and floral outfits will attract the PUParazzis! Scan or mark off tickets of Parade entrants, hand out special gifts for the four-legged fashionistas and guide them to the arena as needed!

**This role would suit:** Someone friendly, welcoming and active with attention to detail. A dog lover who is comfortable around large crowds and is confident working in a fast-paced environment using scanners and initiative to check tickets.

**Date:**

- Sun 4 Oct

**Shift time:**

- 8am – 10am



### Paw-trol Buddy

Be the friendly face helping things run smoothly, keeping tails wagging in line and guiding participants on and off the Paw Parade stage, including helping our winners make their grand return to the spotlight to enjoy their big moment! In turns, roam around checking in on our guests and handing out doggie poop bags if needed.

**This role would suit:** Someone friendly with great communication skills who has good situational awareness and is a quick thinker. Must love dogs but have self-control to not get distracted on the job while guiding people.

**Date:**

- Sun 4 Oct

**Shift time:**

- 8am - 12pm



### Paw-some Seller

Base yourself at our merchandise hub to sell some Paw-some Carnival merchandise like hats, dog items, bags, as well as answering queries from Paw Parade attendants. All sales will be processed via EFTPOS – no cash handling is required. At the end of the shift, you may be required to help packing up the hub.

**This role would suit:** Someone with great customer service skills capable of making sales using EFTPOS machines and working in a fast-paced environment surrounded by happy pooches!

**Date:**

- Sun 4 Oct

**Shifts time:**

- 8am - 10.15am & 10.00am - 12.15pm



### Barkstage Crew

As our four-legged guests leave the event, be part of our barkstage crew to help packing up the site. Assist with the bumping out process by moving equipment, packing up various items (this may involve a bit of heavy lifting with a buddy) all while having a fun and active morning in the park. No gym needed that day!

**This role would suit:** Someone friendly, strong and fit who is organised and loves lending a hand or a muscle.

**Date:**

- Sun 4 Oct

**Shift time:**

- 11.30am - 1.30pm



## FERRIS WHEEL



### Ticket Seller

Welcome patrons of all ages who are excited to ride the Ferris Wheel in Queens Park Botanic Garden to get a bird's eye view of our spectacular floral displays! Process ticket sales via EFTPOS using our simple pre-programmed system – no cash handling required.

**This role would suit:** Someone friendly and welcoming who is capable of processing EFTPOS sales and manage queues.

#### **Ferris Wheel dates:**

- Fri 18 Sept - Mon 5 Oct

#### **Shift times:**

- 8.45am - 12pm
- 11.45am – 2.45pm
- 2.30pm - 5.30pm

***\*All Ferris Wheel volunteers can have a free ride on the day they volunteer!***

## BUBBLES AND BUTTERCREAM



### Buttercream Buddy

Help our budding bakers and buttercream artists enjoy a sweet finale to Carnival. Start by assisting with setting up the event space, then welcome baking enthusiasts to our unique flour-powered festivity by scanning their pre-purchased ticket, keep the line moving and guide participants to their seats as needed. Stay to support our 70 cake decorating enthusiasts throughout the session and finish helping pack down once the last masterpiece has been admired.

**This role would suit:** Someone active, friendly, welcoming and happy to lend a hand wherever needed. Must enjoy engaging with people and helping create a fun and memorable event experience.

#### **Date:**

- Mon 5 Oct

#### **Shift times:**

- 10.30am – 2.00pm



## FLORAL FRIDAY



### Bloom Buddy

Help bring Floral Friday to life by assisting our talented workshop artist, Alex Stalling, as community members create oversized flowers from recycled materials. You'll be part cheerleader, part creative assistant and part friendly face, helping participants of all ages turn everyday materials into beautiful blooms that they can proudly display on their front fence during Toowoomba Carnival of Flowers. No formal artistic experience is required, just a willingness to engage with people, lend a hand setting up and packing down the area and have a bloomin' good time!

**This role would suit:** Someone patient, friendly and comfortable engaging with a wide range of community members. Must be organised and enjoy chatting with people and helping them learn new skills. A creative flair is a bonus, but enthusiasm and a willingness to encourage participants is more important.

#### Date:

- Fri 28 Aug @ St Luke's Church, Toowoomba
- Sun 30 Aug @ St Luke's Church, Toowoomba
- Sun 30 Aug @ St Luke's Church, Toowoomba
- Sat 5 Sept @ Highfields
- Sun 6 Sept @ Cambooya Hall
- Sat 12 Sept @ St Luke's Church, Toowoomba
- Sat 12 Sept @ St Luke's Church, Toowoomba
- Sun 13 Sept @ Rosalie Gallery, Goombungee

#### Shift times:

- 4.30pm – 8.00pm
- 9.00am – 12.30pm
- 12.30pm – 4.00pm
- 10.00am – 1.00pm
- 12.00pm – 3.30pm
- 9.00am – 12.30pm
- 12.30pm – 4.00pm
- 12.30pm – 4.00pm



### Flower Counter

Help make history as part of Toowoomba Carnival of Flowers' Floral Friday celebrations! As we attempt an unofficial world record for the most people 'dressed' as flowers (wearing a Toowoomba Violet headband) in one place, you'll be right in the middle of the excitement helping our floral-filled crowd gather in Queens Park. You'll assist with welcoming attendees, handing out headbands and participant counting as they arrive dressed in their blooming best.

**This role would suit:** Someone friendly, enthusiastic and confident engaging with large groups of people. Must be approachable, enjoy being part of a crowd and be comfortable assisting with simple ticket scanning and counting activities. If you love flowers, community spirit and creating a bit of excitement, this role is for you!

#### Date:

- Fri 18 Sept

#### Shift times:

- 11.30am – 1.00pm

