

## Toowoomba Carnival of Flowers 2022

### Volunteer Roles

If you love Toowoomba and everything the Toowoomba Carnival of Flowers has to offer, join us as a volunteer and become part of the Flower Power Team! We are seeking skilled volunteers to help with a range of events throughout our bloomin' beautiful city this September. Shifts range from two to four hours, and we encourage you to commit to multiple shifts or roles over the month.

New volunteers must be available for an interview before they are accepted into this year's volunteer program.

Toowoomba Carnival of Flowers would not be the event that it is today without the dedication and support of our amazing volunteers. We thank you in advance for your smiles, enthusiasm, commitment and reliability!

### Visitor Assistance

#### Bus Tour Guides

Share your passion for plants and local gardening knowledge as a tour guide for scheduled visitor groups. You will be the friendly face welcoming visitors to our region, imparting your knowledge as you travel around Toowoomba, visiting several spectacular gardens. If you apply for this role, your application and details will be forwarded to the tour packaging specialist for further discussion, mentoring and guidance. Comprehensive information is provided to guides, including history of Toowoomba, background of gardens visited during tour, tour itinerary and map. Guides will be provided with an itinerary and are not required to navigate – the coach company will provide a driver.

**Dates:**

- Various dates throughout September

**Shift times:**

Shifts are approximately 2.5 hours in duration, between 9am and 5pm.

**This role would suit:** someone with great public speaking skills and local knowledge. Must love Toowoomba, be approachable, friendly and skilled in talking to large groups of people.

#### Info Hub/Visitor Information

Are you keen to share your love of Toowoomba and help welcome visitors to our region? Become an information guru stationed in our Info Hubs at Queens Park Botanic Garden and Laurel Bank Park to provide visitors with brochures, maps and local knowledge. You will become a vital team member working with Toowoomba Regional Council staff to assist visitors and locals alike discover all there is to Toowoomba Carnival of Flowers, as well as selling merchandise so they can take a little piece of Carnival home!

**Dates:**

- Friday 2 – Sunday 4 September
- Friday 9 – Sunday 11 September
- Friday 16 – Friday 30 September

**Shift times:**

- 8.15am – 12.30pm
- 12.15pm – 4.30pm
- 4.15pm – 8.15pm *\*Queens Park only 16-30 Sept*

**This role would suit:** someone with great customer service skills and local knowledge who is able to process EFTPOS sales. Must love Toowoomba, be approachable, friendly and love talking to visitors.



## Ferris Wheel

### Ticket Sales

Welcome patrons of all ages who are excited to ride the Ferris Wheel to get a bird's eye view of our spectacular floral displays! You will process ticket sales via EFTPOS using our simple pre-programmed system – no cash handling required. Your role will be based at the Ferris Wheel located in Queens Park Botanic Garden.

**Dates:**

- Friday 16 – Sunday 25 September

**Shift times:**

- 8.45am – 11.45am
- 11.30am – 2.30pm
- 2.15pm – 5.15pm
- 5.00pm – 8.00pm

**This role would suit:** someone friendly and welcoming who is capable of processing EFTPOS sales.

## Festival of Food & Wine

### Flower Crowns

Enjoy a day out at our bloomin' lovely Flower Crown tent, located in the Festival of Food & Wine. Your role will be assisting Festival-goers to make their very own flower headband/crown.

**Dates:**

- Friday 9 – Sunday 11 September

**Shift time:**

- Friday
- 2.30pm – 6.00pm
- Saturday & Sunday
- 9.30am – 1.00pm
  - 12.45am – 5.00pm

**This role would suit:** someone approachable and friendly with attention to detail who loves flowers!

### Merchandise Sales

EFTPOS experts apply here – this role is based in our merchandise hub at the Festival of Food & Wine. You'll be selling Carnival merchandise like hats, cups and LED flower crowns, as well as answering queries from Festival-goers. All sales will be processed via EFTPOS – no cash handling is required.

**Dates:**

- Friday 9 – Sunday 11 September

**Shift times:**

- Friday
- 2.45pm – 6.15pm
  - 6.00pm – 10.00pm
- Saturday & Sunday
- 9.45am – 1.00pm
  - 12.45pm – 4.00pm
  - 3.45pm – 7.00pm
  - 6.45pm – 10.00pm (Sat) & 9.00pm (Sun)

**This role would suit:** someone with great customer service skills capable of making sales using EFTPOS and working in a fast-paced environment. Must love Toowoomba, be approachable, friendly and love talking to visitors.



## Ticket Sales & Ticket Scanning

The friendly face of the Festival of Food & Wine, your role is either to welcome and assist patrons entering the Festival by scanning their pre-purchased tickets, or to sell entry tickets via EFTPOS and computer (no cash handling required).

**Dates:**

- Friday 9 – Sunday 11 September

**Shift times:**

Friday

- 2.45pm – 6.15pm
- 6.00pm – 9.30pm

Saturday & Sunday

- 9.45am – 1.00pm
- 12.45pm – 4.00pm
- 3.45pm – 7.00pm
- 6.45pm – 9.30pm (Sat) & 8.30pm (Sun)

**This role would suit:** someone friendly and welcoming with attention to detail. Must be comfortable dealing with large crowds of people. Ticket sales role involves processing sales via EFTPOS and computer; must be confident using an online booking system.

*\*All Festival of Food & Wine volunteers receive a Festival day pass for the day you volunteer.*

## Grand Central Floral Parade

### Parade Handouts

Have fun handing out items to spectators arriving to watch the iconic Grand Central Floral Parade! You and a volunteer 'buddy' will hand out promotional items to the crowd, and be friendly, welcoming representatives of our city to answer any queries.

**Date:**

- Saturday 17 September

**Shift time:**

- 8.30am – 10.00am

**This role would suit:** someone active who likes getting out and about. Must be friendly and approachable, comfortable in large crowds and confident speaking to people.

### Parade Seating

Help set up chairs for the designated seating areas and be the friendly face who welcomes visitors to the iconic Grand Central Floral Parade. After setting out chairs you will meet and greet passengers of booked coach tours and guide them to their designated seating area, before assisting with any general queries to ensure visitors and locals enjoy the spectacular Parade! After the Parade is finished, lend a hand stacking chairs.

**Date:**

- Saturday 17 September

**Shift time:**

- 8.00am – 12.00pm

**This role would suit:** someone fit and able to undertake manual tasks, friendly, welcoming and tourism-minded. Must be organised and good at problem-solving for any seating issues that arise.



## Teddy Bears' Picnic

---

### Beary Good Activity Helpers

This family friendly event will involve lots of young children and we need your help to ensure they have a great time! Smiles and patience are a must when assisting little humans, and most of all – have some fun too! Your role will be assisting with organised activities taking place throughout the morning (such as fairy bread making and colouring in) and helping our little guests where required.

**Dates:**

- Saturday 24 September

**Shift times:**

- 7.30am – 11.30am

**This role would suit:** someone friendly who loves kids! Must be approachable and confident to run kids' activities independently.

### Outdoor Games and Playground Pals

We need a team of volunteers to help ensure families have a great time at our Teddy Bears' Picnic! You'll be having fun in the sun with loads of young kids, so bring your stamina, plenty of patience and smiles. Your role will be assisting with planned outdoor activities, as well as lending a hand to kids who might need a bigger human to help them on the playground.

**Dates:**

- Saturday 24 September

**Shift times:**

- 7.30am – 11.30am

**This role would suit:** someone friendly who loves kids! Must be fit (to keep up with the little humans) and happy to physically assist children in outdoor games and on playground equipment.

### Parking Attendants

We expect large numbers of cars requiring parking on site at our Teddy Bears' Picnic. Safety is of the utmost importance at all Carnival events, particularly those with young children in attendance. Your role will be supervising and directing arriving vehicles to safely park within the designated parking area – all with a friendly smile of course!

**Dates:**

- Saturday 24 September

**Shift times:**

- 7.00am – 11.30am

**This role would suit:** someone friendly and welcoming who is capable of directing traffic and monitoring car park vacancies/capacity. Must be organised and good at problem-solving for any parking issues that arise.

